

Customer Notice

Reduced Shop Open Hours

It is with regret that we announce that we will have to reduce our Community Shop Opening hours with effect from Thursday 26 March following the government guidance that we should be providing for essential visits only. We need to do everything we can to protect our volunteers and each other, and to help slow the spread of the virus.

The revised shop hours will be:

10.00 - 15.00 Monday to Friday

10.00 - 12.00 on Saturday

8.30 - 10.30 on Sunday

The Post Office will continue to operate:

10.00 - 12.30 Monday to Friday

10.00 - 12.00 on Saturday

We are also operating a one in, one out policy for customers to adhere to the government guidelines of maintaining a 2m distance between people at all times. We have marked out an area in the car park with traffic cones so customers can queue safely with a 2m distance between them, and have a hand sanitiser dispenser just inside the door which we ask all customers to use upon entering the shop.

We request that customers pay with card where possible to limit contact as much as we can - there is no minimum spend and we accept contactless payments and Apple Pay.

We are offering a home delivery service to those who are self isolating in the village, with the option to pay by card over the phone - please call 01905 641512 or send an email to info@lowerbroadheathshop.com to see if we can help!

Our phone lines are busy but we are answering as quickly as possible - if you can't get through straight away do keep trying - we're doing our best to help as many in our community as we can!

If you would like to volunteer your time to help in any way during the coronavirus outbreak please send us an email to info@lowerbroadheathshop.com with your name, phone number and availability.

Like all food retailers we are struggling to get some supplies so please bear with us - we are trying our very best! We are also training several new volunteers who have kindly stepped up this week so we really appreciate your continued patience. We know its chaotic but the support from our village has been amazing - a big thank you to you all, we hope everyone is staying safe!

Kind Regards,
LBCS Management Committee